



Shalom CRM

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Enhance your business relations



Hasten your performance

Ever wondered if ceaseless increasing cost and competition have forced you to increase sales and provide high level of service?

Then, you are in dire need of a CRM application

Shalom with its constant interaction with its clients and analysis has come up with its unique CRM package which provides the following:

- Software which understands your customer needs
- Software which optimize your revenues
- Increases your company's front end productivity
- Increase overall value of your brand

360 degree customer perspective



Actionable Business Intelligence

"You Intend; We deliver"

info@shalominfotech.com



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How it works:

- Communication- the exchange of information that bridges the two ends
- Efficiency- improving Front end (Sales, service, marketing) productivity
- Effectiveness- enhancing productivity in front of the customer
- Decision making- leveraging on the information for setting future directions



We DELIVER:

Our product as such is a generic one which was designed purposely to accommodate your user needs and specifications. The generic modules are as follows:

1. Front end Employee management
2. Product management
3. Customer database
4. Call tracker
5. Service management
6. Marketing management

The CRM's consumer needs are taken to great consideration to device the final product for the same. Hence we offer customization after a **“desired state analysis”** of your needs.



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Features of the product:

- ✓ Robust and scalable
- ✓ Highly secured
- ✓ User friendly
- ✓ Email configurations
- ✓ Reporting services
- ✓ Service oriented Architecture



We Pledge

Shalom with its specialized resources in analysis, design and implementation can guarantee the success you project through the CRM. After implementation we offer training to end users and periodic evaluation of the service totally free of cost for the first 2 years*.

Fix an appointment at info@shalominfotech.com for a one to one chat.

“Think CRM, Contact Shalom”

“You Intend; We deliver”

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